<u>UTILITY SERVICE OBLIGATIONS WORKING GROUP: ADOPTED CONSENSUS ITEMS</u> <u>AND "STRAWMAN" CONSENSUS SUGGESTIONS AND QUESTIONS</u>

Question	Suggested Consensus Items	Adopted Consensus Items	Suggested Discussion Topics
Definitions		The group defined the term	
		"default service" to be interim	
		supply service that is meant to	
		compensate the utility and	
		provide the customer with a	
		short timeframe to review and	
		choose alternative supply	
		options.	
		The group defined "standard	
		offer service " to mean bundled	
		service under the current Public	
		Utilities Act.	
		For the group's definition of	
		"Provider of Last Resort"	
		("POLR"), please see the	
		attached document entitled	
		"Definition(s) of Provider of	
		Last Resort ("POLR")	
		services/products for use in the	
		USOWG."	
80) What should be the		The USOWG reached	
nature of utilities' regulated		consensus that the current PUA	
load serving obligations after		requires electric utilities to	

provide a regulated (bundled)	
provide a regulated (buildied)	
product to residential and small	
commercial customers (15,000	
kwh or less per annum) and	
under the conditions described	
in the Act to all other non-	
residential customers, and that	
these obligations remain past the	
expiration of the mandatory	
transition period. Specifically,	
the USOWG recognized that the	
current PUA places certain load-	
serving obligations on electric	
utilities to serve all residential	
and small commercial	
customers as well as non-	
residential customers to the	
extent their service has not been	
declared competitive or	
abandoned.	
At least for residential and small	
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	commercial customers (15,000 kwh or less per annum) and under the conditions described in the Act to all other non-residential customers, and that these obligations remain past the expiration of the mandatory transition period. Specifically, the USOWG recognized that the current PUA places certain load-serving obligations on electric utilities to serve all residential and small commercial customers as well as non-residential customers to the extent their service has not been declared competitive or

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		to change this obligation.	
		However, in the event that this	
		obligation is placed on an entity	
		other than the incumbent utility,	
		that entity should be regulated	
		as a utility under the law.	
		The USOWG reached	
		consensus that a regulated	
		product should continue to be	
		offered to residential customers, small commercial customers	
		and non-residential customers	
		whose service has not been	
		declared competitive or	
		abandoned. The group could	
		not reach consensus as to which	
		entity (the incumbent utility or a	
		qualified third party) should	
		provide the regulated product to	
		these customer classes.	
		The USOWG could not reach	
		consensus on what product(s)	
		(other than delivery service and	
		RTP rates, as required by the	
		Act), if any, should be offered	
		by incumbent utilities to	
		commercial and industrial	
		classes whose service has been	

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		declared competitive or	
		abandoned. The USOWG could	
		not reach consensus regarding	
		whether electric utilities (or any	
		other entity) were or should be	
		statutorily required to offer any	
		product to competitive or	
		abandoned commercial and	
		industrial customers other than	
		delivery service and RTP rates,	
		as required by the Act. The	
		USOWG members who	
		believed that a regulated product	
		should be offered to the	
		aforementioned customers could	
		not agree on the type of product	
		(regulated / bundled/ unbundled	
		/ market-based) that should be	
		offered.	
		The USOWG reached	
		consensus that, in restructured	
		markets, the utility is generally	
		the regulated provider of the	
		generation commodity, although	
		competitive auctions have been	
		established in some jurisdictions	
		to determine what entity should	
		provide this service. If the	
		utility is designated to provide	

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		the aforementioned service, it	
		can do so via its own particular	
		blend of assets, via competitive	
		procurement, or some	
		combination of operated and	
		contracted sources (all as	
		constrained by law).	
81) What if the incumbent		For purposes of this working	
does not wish to retain the		group, the USOWG defined	
default service responsibility?		"default service" to be interim	
Is an alternative arrangement		supply service (ComEd's	
feasible, given the		current Rider ISS is an example	
incumbent's distribution		of this type of service), but does	
monopoly and obligation to		not include SOS or any other	
operate the system reliably		type or kind of similar service.	
(even if there are supply		The USOWG agreed that	
imbalances)?		"default service is meant to	
		compensate the utility and	
		provide the customer with a	
		short timeframe to review and	
		choose alternative supply	
		options. The incumbent utility	
		will retain the bundled service	
		responsibility specified in the	
		Act unless the law is amended.	
		The Illinois incumbent electric	
		utilities, as represented in the	
		USOWG, indicated that they do	
		not wish to change their default	
		service responsibilities that are	

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		(statutorily mandated or	
		optional) at this time. Other	
		USOWG parties indicated that	
		they would like to see the	
		default service responsibility of	
		the utilities clarified and	
		affirmed. There are a variety of	
		ways (i.e. product offerings) in	
		which a utility can meet its	
		responsibilities.	
		However, should a change in the	
		PUA and attendant	
		responsibilities be sought, the	
		USOWG achieved consensus	
		that an alternative arrangement	
		may be feasible. It is possible	
		for the default service	
		obligations to reside with an	
		entity other than the current	
		incumbent utility, although this	
		working group makes no	
		recommendation as to the	
		feasibility of any particular	
		alternative scenario. While the	
		USOWG reached no consensus	
		on whether the current PUA	
		permits an entity (other than the	
		current incumbent electric	
		utility) to be statutorily assigned	

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		a default service obligation, the	
		USOWG did conclude that such	
		an alternative arrangement is	
		possible if the PUA is amended.	
		The USOWG working group	
		did not reach any consensus on	
		the various options for the	
		default service responsibility	
		that may be available and their	
		feasibility. This is not intended	
		to preclude (or to specifically	
		encourage) consideration of the	
		potential for a third-party, who	
		is willing and able to do so, to	
		be statutorily obligated to take	
		on all or part of the default	
		service responsibility.	
		It is unclear what the language	
		in Question 81's parenthetical	
		meant; as a general matter,	
		however, the issue of supply	
		imbalances is better left to other	
		working groups.	
83) Regulation of rates for		The USOWG was unable to	
tariffed electric service has		reach consensus on whether or	
traditionally been on a cost-		not the criteria discussed in the	
of-service basis. Only the		PUA for determining if a	
telecommunications markets,		service is competitive are	
with mandated retail		sufficient. The USOWG was	

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competition structures, have		also unable to reach consensus	
been deemed sufficiently		as to what criteria will be used	
competitive for price cap		to determine the sufficiency of	
regulation. What criteria will		competition.	
be used to determine the			
sufficiency of competition?			
84) Should utilities offer		To the extent that utilities have	
services at long-term (a year		any obligation to offer power	
or longer) fixed prices? Or		and energy service, utilities	
should at least the power and		should offer services that strive	
energy prices vary with the		for price stability for the power	
market? If the latter, what		and energy component, at least	
is the appropriate time step		for residential and small	
for adjusting the price?		commercial and industrial	
[Resolution of this issue will		customers who either have no	
depend upon resolution of		alternative provider option or do	
issues in procurement group]		not wish to take service from an	
		alternative provider. For these	
		classes of customers, prices	
		should not change frequently	
		and consideration should be	
		given to longer-terms between	
		price adjustments (for example:	
		seasonal or annual pricing).	
		Stability will be dependent upon	
		the final procurement	
		methodology and rate design.	
		Parties could not reach	
		consensus on whether or not	
		such price stability should be	

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		provided to large commercial	
		and industrial customers. This	
		response should be construed to	
		be fully consistent with the	
		Rates WG response to 33A.	
		This answer only contemplates	
		price stability and did not	
		include consideration of other	
		factors such as retail	
		competition or energy	
		efficiency.	
85) Should different POLR		The acronym "POLR" should	
choices be offered to		not be used in reference to	
different classes of		services provided to residential	
customers? [Should the		and small business customers	
POLR options for large		(as defined in the Act). The	
customers have the effect of		USOWG recommends that	
promoting competitive		definitions going forward	
markets?]		should be consistent with the	
		above statement. POLR should	
		not be used as synonymous with	
		SOS for the aforementioned	
		customers.	
		The USOWG reached	
		consensus that, under the	
		current law, residential and	
		smaller non-residential classes	
		(15,000 kWh per annum or less)	
		and larger non-residential	

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		customers whose service has not	
		been declared competitive have	
		different utility service options	
		from large non-residential	
		customers whose service has	
		been declared competitive. It is	
		also the consensus of the group	
		that utility service obligations to	
		nonresidential customers whose	
		base rate service has been	
		declared competitive are limited	
		to RTP rates (as provided by the	
		current statute) and delivery	
		service.	
		The USOWG could not reach	
		consensus as to whether or not	
		the current Statute should be	
		changed to entitle commercial	
		and industrial customers whose	
		services have been declared	
		competitive and/or abandoned	
		to some type of POLR/Standard	
		Offer Service (whether offered	
		by the utility or a third party).	
		Standard offer or POLR service	
		options for commercial and	
		industrial customers should not	
		detract from the promotion of	
		competitive markets. The	

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		USOWG could not reach	
		consensus as to whether	
		SOS/POLR service options for	
		C&I should promote	
		competition	
		Standard offer and/or POLR	
		service offerings should provide	
		reasonable cost service, ensure	
		that the utility obtains proper	
		cost recovery and compensation,	
		including compensation for risk	
		assumed, and avoid undue	
		administrative complexity.	
		The USOWG recognized that	
		there are various alternatives	
		that could be implemented	
		under the current Act.	
		Real time pricing may not be the	
		only appropriate	
		default/standard offer/POLR	
		service if a customer fails to	
		select an alternative option. A	
		fixed price product	
		(monthly/annual/multi year)	
		may be appropriate as well.	
		TT1 1:00	
		There are different service	

<u>Question</u>	Suggested Consensus Items	Adopted Consensus Items	Suggested Discussion Topics
		options for customers for whom	
		service has been declared	
		competitive or abandoned as	
		compared to other customers for	
		whom there has been no	
		competitive declaration or	
		abandonment.	
86) Should POLR offerings		Retail competition has evolved	
be uniform by customer class		at differing paces for different	
across the state? If utilities		customer classes in different	
are in different situations		portions of the State	
with respect to RTOs and			
organized markets, should		The USOWG did not reach	
that affect the POLR choice?		consensus on whether POLR	
		offerings should be uniform by	
		customer class across the state.	
		Utility offerings should reflect	
		different utility situations	
		related to RTOs and organized	
		markets to the extent that those	
		situations affect the ability to	
		provide such service.	
87) If utilities offer a fixed		If utilities offer a fixed price	
price commodity POLR		commodity POLR offering, the	
offering, how should the		price should be set based on the	
price be set? What role		cost of the product being	
should the ICC have in		provided, including the full cost	
overseeing the supply		to provide power and energy.	
arrangements that the utility			

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enters into to provide supply		The FERC has jurisdiction over	
for such a service offering?		wholesale power transactions.	
		The ICC has jurisdiction ever	
		The ICC has jurisdiction over retail rates.	
		retail rates.	
		Processes used to procure power and energy should be prudent, reasonable, fair, transparent and equitable, and consistent with ICC authority and state law. The ICC should try to assure that the process produces reliable supply, encourage adequate development of future resources, and does not inhibit the development of wholesale markets.	
		A variety of processes can be	
		used to prudently and	
		reasonably procure power and	
00) 10 (11)		energy.	
88) If utilities offer a variable		[see above on ICC oversight]	
price commodity POLR		The miles of this was been 1 11	
offering, how should the		The price of this product should	
price be set? What role		reflect the cost of delivery	
should the ICC have in		service and any other prudent	
overseeing the supply		and reasonable costs associated	
arrangements that the utility		with providing the service.	

<u>Question</u>	Suggested Consensus Items	Adopted Consensus Items	Suggested Discussion Topics
enters into for such a service?			
In particular, under a variable		No specific numerical	
POLR pricing policy, should		limitation should be placed on	
the ICC set requirements for		reliance of short-term markets	
how much the utility can and		for purposes of prudent and	
should rely on the shorter		reasonable power and energy	
term market to provide such		procurement.	
resources?			
		The USOWG did not intend to	
		imply by this answer that	
		variable price commodity	
		service is the only means of	
		providing POLR service	
00) 111 (1		however defined.	
89) What are the		The service obligation chart	
circumstances under which		summarizes PPO obligations	
PPO must be offered		under current law.	
subsequent to the end of the			
mandatory transition period? How should Sec. 16-110			
provisions be implemented by the utilities that are			
required to offer PPO service			
after 2006?			